Quai

Your digital quality specialist

Turn inspection findings into traceable decisions.

Keep brand criteria, measurements, findings and photos in one inspection record. Follow QA review, supplier responses and reinspection.

WHICH WORK DOES IT HELP WITH?

Combining notes, measurements and photos after an inspection adds reporting work. A claimed correction needs to be distinguished from verified closure.

KEY WORKING AREAS

Brand templates and inspection plans

Measurements, tolerances and photo evidence

QA review and supplier corrective action

Reports, evidence packages and reinspection

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How could it help in your role?

These work profiles describe benefits. Account permissions and access scope are configured separately.

Inspector

Need: Connect field measurements and findings to the correct sample and specification.

Daily use: Record measurements, checks and findings for the assigned sample. Add a description, severity and photo together for a nonconformity.

Main benefit: Prepare a finding for review with its sample, criterion and supporting evidence.

Handoff and decision: Independent QA reviews the report. Supplier corrections are verified through the required reinspection.

Brand QA team

Need: Review findings with evidence and verify corrections.

Daily use: Approve criteria, assign inspections and review reports. Request justified corrections; where permitted, share findings with the supplier and plan reinspection.

Main benefit: Track the report basis, current revision and evidence required for closure.

Handoff and decision: Supplier responses, report approval, finding closure and shipment decisions are distinct actions.

Supplier and factory lead

Need: Understand and respond to correction requests explicitly shared by the brand.

Daily use: Review the shared action, instruction and evidence. Respond with an explanation and file, then follow the review.

Main benefit: See the context of the required correction without needing the full brand file.

Handoff and decision: Internal notes and the complete brand report are not shared. Your response is not verified closure.

A QUESTION TO REVIEW TOGETHER

What was found, where is the evidence, and what decision is needed?

Working across the team

These work profiles describe benefits. Account permissions and access scope are configured separately.

Merchandiser

Need: Track technical documents and quality status in their order context.

Daily use: Review the assigned order file and approved reports you may access; coordinate documents and lots with quality.

Main benefit: Understand which documents and inspection scope support the order review.

Handoff and decision: Order access does not automatically grant QA approval or shipment-decision rights.

Brand and operations manager

Need: See quality status and open actions without losing the technical basis.

Daily use: Open management summaries from authorised approved reports; review critical findings, sample scope and current actions. Download PDFs and evidence packages where permitted.

Main benefit: Assess the result, inspection scope and ongoing corrections in the same context.

Handoff and decision: A management report is not automatic shipment release; downloading may require separate permission.

Access and archive administrator

Need: Manage brand, order and file access consistently.

Daily use: Manage users, brands and order access within your authority. Review archive and export rights against the relevant work scope.

Main benefit: Keep account administration and quality decisions as separate responsibilities.

Handoff and decision: An administration label alone does not grant all quality data or approval rights.

WHAT SHOULD THE NEXT PERSON RECEIVE?

The finding and sample, related evidence, QA instruction, supplier response and required reinspection.

From a need to everyday use

This is a suggested sequence. Available screens and actions depend on your account access.

01 Prepare documents and criteria

Identify order, lot, source document and current revision; QA verifies criteria.

Which specification governs the inspection?

02 Record on the floor

The assigned inspector links samples, measurements, results and photos in the inspection context.

Make incomplete scope explicit.

03 Review the report

The inspector submits a revision; independent QA approves it or requests a correction with a reason.

Report approval is not product acceptance or shipment release.

04 Follow corrections

QA shares the permitted finding and the supplier responds with explanation and evidence.

A response does not close the finding.

05 Verify and report

After required reinspection and independent review, QA records closure; managers review the authorised summary.

Shipment remains a separate authorised decision.

EXAMPLE SCENARIO / FICTIONAL

For a fictional 54 cm target with an accepted range of 53.5-54.5 cm, 54.5 cm is within tolerance and 54.6 cm is outside it. Missing photo evidence remains visible. The inspector cannot approve their own report; another QA user reviews it.

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Look inside the workspace

Read the example alongside the task and the information you need to check.



Application screen shown with fictional records.

For the same target measurement, one sample is within tolerance and another is outside it. Measurement results and QA review status are shown separately; the team reviews findings against the criterion and evidence.

BEFORE MOVING THE WORK FORWARD

01 54.5 cm is within the boundary; 54.6 cm is outside it. Check the specification used.

02 Read evidence gaps and QA review separately from measurement results.

03 Complete independent QA review; keep the report distinct from shipment release.

Plan your first use

Choose a small real task, record the starting point and review the experience with your team.

BEFORE YOU START

01 Choose an inspection scope and current template for one brand, order and facility.

02 Define inspector, independent QA, supplier and manager access.

03 Agree on finding photos, reinspection and report delivery standards.

HOW COULD YOU ASSESS THE BENEFIT?

- Time to prepare the inspection report
- Findings with complete evidence
- Corrections awaiting verification

These are suggested measures, not achieved performance results or guaranteed savings.

SCOPE AND YOUR TEAM'S DECISIONS

The current release uses measurement, tolerance and evidence rules; it has no generative AI adviser. Brand and role permissions apply. Inspectors cannot approve their own reports. QA report approval is not shipment release or automatic lot acceptance.

ACCESS AND NEXT STEP

Your workspace administrator assigns account and order permissions.

Request a guided demo or a scoped pilot. We will review onboarding, usage and support needs together.

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