Orain

Your digital order & operations specialist

What changed in the order, and who follows up?

Review and save purchase-order data from PDFs, then track stages from materials to shipment. Ask Orain, inspect the supporting records and clarify the follow-up.

WHICH WORK DOES IT HELP WITH?

When order information lives in separate documents and messages, finding the current status and who should follow up takes time.

KEY WORKING AREAS

- **PDF import and revision differences**
- **Stage and material-supply tracking**
- **Sourced AI, team notes and requests**
- **Status summaries and capacity scenarios**

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How could it help in your role?

These work profiles describe benefits. Account permissions and access scope are configured separately.

Merchandiser

Need: Follow customer order status and information gaps in the same context.

Daily use: Review PDF imports or differences in a new document. Follow stages, record team decisions and request supplier updates; ask Orain about follow-up.

Main benefit: Make it easier to discuss status, source and next action instead of searching across documents.

Handoff and decision: Order import requires its own operational and commercial permissions.

Operations and planning

Need: Track stages, dates and actual quantities consistently.

Daily use: Review owners, target dates and completed quantities. Compare reported weekly supplier capacity with the remaining load you can access and try an allocation scenario.

Main benefit: See who follows each stage and understand the basis of the latest update.

Handoff and decision: A scenario does not automatically change order allocation. Check the full company load before saving the relevant allocation separately.

Materials coordinator

Need: Connect fabric and trim readiness to the rest of the order.

Daily use: Record required, ordered and received quantities for fabric and trims in the appropriate unit; follow the supplier and expected arrival date.

Main benefit: See material gaps, quantities still to order and goods in transit in the same order context.

Handoff and decision: Commercial pricing and customer fields have separate access conditions.

A QUESTION TO REVIEW TOGETHER

Which order is at risk, why, and who should act today?

Working across the team

These work profiles describe benefits. Account permissions and access scope are configured separately.

Production team

Need: Connect cutting, sewing, laundry and packing progress to the correct order.

Daily use: Update your stages and actual quantities, recording blockers and justified corrections.

Main benefit: Other departments can review current production information from the same order.

Handoff and decision: Quantity and stage rules apply; a conversation alone does not change records.

Quality team

Need: Track quality-stage status within authorised orders.

Daily use: Review the quality stage and related order information, then record updates within your access.

Main benefit: Make quality-stage status visible to operations in its order context.

Handoff and decision: Stage tracking does not replace detailed inspection and evidence reporting in Quai.

Logistics and company administrator

Need: Clarify shipment-stage information and access to records.

Daily use: Logistics follows actual shipments. Authorised users prepare customer or manager status summaries and review PDF/CSV exports; administrators manage account access.

Main benefit: Manage day-to-day information needs and access responsibilities distinctly.

Handoff and decision: Account administration alone does not grant order or commercial-data access.

WHAT SHOULD THE NEXT PERSON RECEIVE?

The latest confirmed status, information source, responsible department and the action needed at the next stage.

From a need to everyday use

This is a suggested sequence. Available screens and actions depend on your account access.

01 Review the PDF

Check order lines and sources. In a new document, select matched differences and record a reason to revise existing orders.

Select prices separately; unmatched rows are not applied automatically.

02 Update the stages

Update the materials, trims, cutting, sewing, wash, quality, packing and shipment stages you are authorised to manage.

Keep target dates, completed quantities and actual shipments distinct.

03 Connect the follow-up

Update material supply, add an order note or decision, and request an update from the relevant colleague or supplier.

Check supplier visibility and the requested information before sharing.

04 Ask Orain

Ask an order question by text or voice. Inspect the answer’s sources, coverage and missing information.

The answer does not automatically change an order.

05 Review the summary and scenario

Review a status summary before sharing. Assess capacity and allocation scenarios against reported data and your access scope.

A partial load view is not the full company workload or an automatic plan.

EXAMPLE SCENARIO / FICTIONAL

The team asks which orders need follow-up. Orain summarises accessible records with sources and states when production or loading status is not recorded. The merchandiser confirms missing information with the relevant team and clarifies the follow-up.

Look inside the workspace

Read the example alongside the task and the information you need to check.



Fictional order example; this capture is in Turkish.

The example shows a question, sourced answer and order card together. Its dates and forecast are fictional; in real use, inspect the scope and freshness of the records.

BEFORE MOVING THE WORK FORWARD

01 Check the order number, source and records covered by the answer.

02 Do not treat unrecorded production or loading status as current information.

03 Clarify the follow-up and owner; let the team confirm delivery commitments.

Plan your first use

Choose a small real task, record the starting point and review the experience with your team.

BEFORE YOU START

01 Select a few active orders and representative source PDFs.

02 Define each user’s department, order and commercial-field scope.

03 Agree on dates, quantities and ownership for stage updates.

HOW COULD YOU ASSESS THE BENEFIT?

- Time to retrieve order information
- Critical information with a current source
- Follow-ups with a clear owner

These are suggested measures, not achieved performance results or guaranteed savings.

SCOPE AND YOUR TEAM’S DECISIONS

Users see only authorised orders and fields; commercial access is separate. PDF imports and differences are saved after human review. Capacity scenarios use reported values and accessible load; they do not automatically change allocations. Review summaries before sharing. Do not assume a live ERP connection or shipment commitment.

ACCESS AND NEXT STEP

Access through a personal account set up by your company administrator.

Request a guided demo or a scoped pilot. We will review onboarding, usage and support needs together.

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